

Overview

The State of New Mexico 911 Program (NM911) was created by the <u>Enhanced 911 Act</u> to ensure enhanced 911 systems (E911) were utilized statewide. To guide this initiative, NM911 established <u>E911 rules and regulations</u> in the New Mexico Administrative Code (NMAC), stating the NM911 program will provide funding, guidance, and other resources to 911 authorities who meet certain 911, GIS, and addressing standards defined in the NMAC.

PSAPs and Fiscal Agents

The NM911 program issues grants to fiscal agents throughout the state who use that money to fund local 911 call centers, called public safety answering points (PSAPs). The municipality or county operating the primary PSAP in an area is typically designated both the fiscal agent and the 911 authority responsible for meeting 911, GIS, and addressing standards.

GIS and Addressing

GIS and address datasets are key components of 911 systems that must meet certain standards to support E911 and NG911 systems. To ensure New Mexico 911 datasets are compatible with these systems, 911 authorities must meet the data standards defined in the NMAC. However, 911 authorities rely on local agencies to create most of this data, which means their compliance with the data requirements is largely dependent on those agencies. For that reason, local addressing authorities and GIS providers are responsible for maintaining accurate GIS address datasets and making timely revisions. This is why 911 funding is used to support GIS and addressing departments that are otherwise not associated with 911. Anyone creating GIS or address data used by a PSAP is considered a GIS provider and may receive funding.

GIS and Special Projects Budgets

911 authorities, or fiscal agents, may use two types of funding to support their GIS providers:

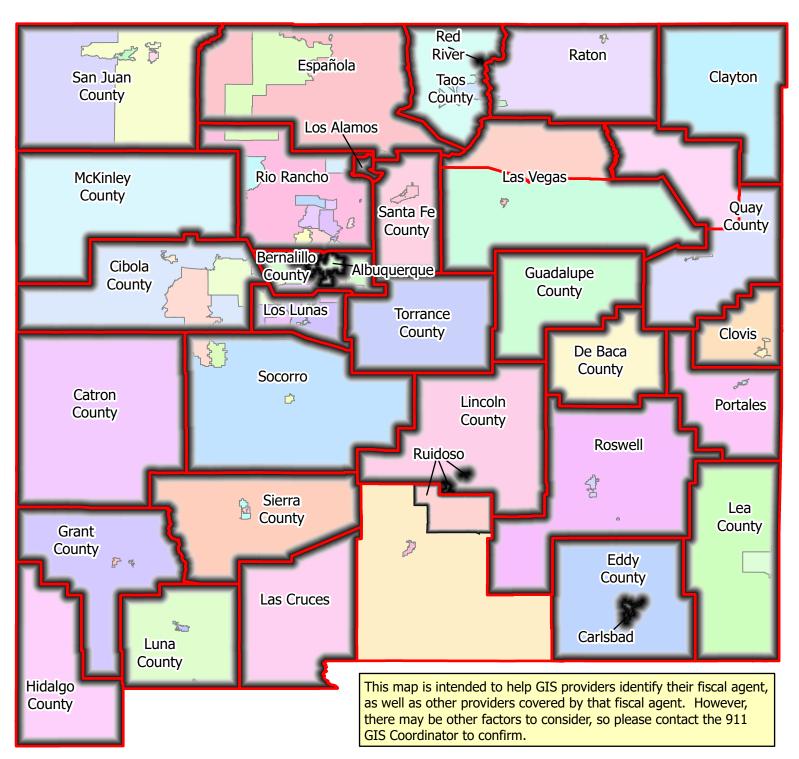
- **GIS Budget** Each grant includes a GIS budget to pay for 911 GIS and address related expenses, such as GIS software, GPS equipment, training, computers, monitors, plotters, and other resources. The MM911 GIS webpage features a complete list of eligible expenses.
- **Special Projects Budget** Each grant contributes to a statewide special projects budget. GIS providers may use this budget for a one-time project to bring in a GIS Specialist who would help repair and improve their dataset.

How to Use Funding

Please contact the 911 GIS Coordinator to use funding. What to expect:

- **GIS Budget** The GIS Coordinator will contact your fiscal agent, consider the needs of other GIS providers, approve the expense, and walk you through the purchase. If needed, they will also provide recommendations, facilitate meetings with vendors, help you obtain a quote, and provide additional guidance.
- Special Projects Budget The GIS Coordinator will bring in a GIS Specialist, organize project meetings, develop the scope of work, and oversee the project.

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New Mexico Counties

County boundaries were included in this map for legibility, but they do not always align with the 911 authority's boundaries and therefore do not determine funding. NM911 created fiscal agent boundaries (see below) to establish 911-related boundaries for funding.



NM911 Fiscal Agent Boundaries (labeled on map)

NM911 provides funding to fiscal agents throughout the state to support 911 PSAPs. Fiscal agent boundaries approximate PSAP jurisdictions, which do not always align with community boundaries. Fiscal agents typically fund any GIS provider encompassed by their boundary.



*NM911 GIS Providers

Over 90 entities throughout New Mexico create GIS data used in 911 PSAPs. Each 911 authority, or fiscal agent, uses their 911 GIS budget to support those GIS providers. Most 911 authorities rely on GIS data from multiple sources, which means they must use their GIS budget to support multiple agencies.

*GIS Provider polygons approximate the area for which NM911 receives GIS data from each provider and are subject to change.